

Other Types of Reports

Reporting a Deceased Person's Account

We're sorry to hear about your loss, and we're working to make sure your report gets reviewed. Please note that we have fewer people available to review reports because of the coronavirus (COVID-19) pandemic, which means it may take us additional time to memorialize or delete the account you requested.

We apologize and want to send our condolences for your loss.

If you see an account on Instagram that belongs to someone who's passed away, you can request that we memorialize the account. If you're an immediate family member of the person, you can request that the account be removed from Instagram.

Memorializing the account:

We'll [memorialize the Instagram account](#) of a deceased person when we receive a valid request. We try to prevent references to memorialized accounts from appearing on Instagram in ways that may be upsetting to the person's friends and family, and we also take measures to protect the privacy of the deceased person by securing the account.

To report an account to be memorialized, please [contact us](#). We require proof of death, such as a link to an obituary or news article, to memorialize an account.

Please keep in mind that we can't provide login information for a memorialized account. It's always against our policies for someone to log into another person's account.

Removing the account:

Verified immediate family members may request the removal of a loved one's account from Instagram. When you submit a request for removal, we require proof that you're an immediate family member of the deceased person, such as:

- The deceased person's birth certificate.
- The deceased person's death certificate.

- Proof of authority under local law that you are the lawful representative of the deceased person, or his/her estate.

To request that an account be removed, please [fill out this form](#).

Was this helpful?

Yes

No

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Memorialized accounts are a place to remember someone's life after they've passed away. Memorialized accounts on Instagram have the following key features:

- No one can log into a memorialized account.
- The word **Remembering** will be shown next to the person's name on their profile.
- Posts the deceased person shared, including photos and videos, stay on Instagram and are visible to the audience they were shared with.
- Memorialized accounts don't appear in certain places on Instagram, [like Explore](#).

Once memorialized, no one will be able to make changes to any of the account's existing posts or information. This means no changes to the following:

- Photos or videos added by the person to their profile.
- Comments on posts shared by the person to their profile.
- Privacy settings of their profile.
- The current profile photo, followers or people the person follows.

If you feel that a post or comment on a memorialized profile doesn't follow our [Community Guidelines](#) or [Terms of Use](#), you may report it with the report feature located [next to the post](#) or [next to the comment](#).

Learn how to [request the memorialization](#) of a deceased person's account.

Was this helpful?

Yes

No

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We apologize and want to send our condolences for your loss.

If a friend or someone you know has passed away, you or their family can request that their Instagram account is memorialized.

Learn more about [account memorialization](#) or contact us to [request memorialization](#) of this person's account.

Was this helpful?

Yes

No

When someone with an Instagram account passes away, we [memorialize their profile](#) to help maintain their privacy. If you believe we've mistakenly memorialized your account, please [let us know](#).

Please keep in mind that logging into or changing another person's account for any reason doesn't follow our [Community Guidelines](#) or [Terms of Use](#). We'll only be able to give you access to this account if we're able to verify that you're the account owner.